How do I reset or change my password?

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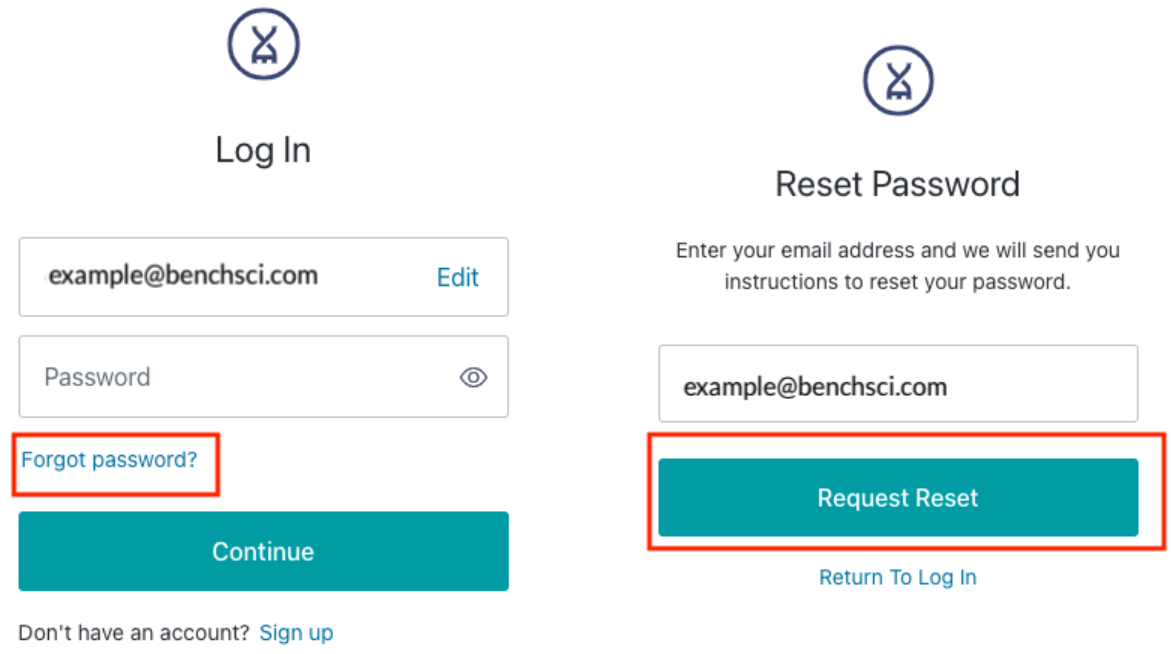
If you would like to change your password or can't log in because you've forgotten your password, enter your email address and select **Forgot password** on the login page. You will be prompted to **Request Reset**.



You'll receive an email with instructions to choose your new password. Your new password must contain:

- 8+ characters
- 1 lowercase letter
- 1 uppercase letter
- 1 number or special character (!@#$%^&*...)

Password reset does not apply to users logging in through single-sign-on (SSO). If you are having trouble logging in, please reach out through the chatbot.