

# Why am I getting no results?

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*No results on your first attempt? No problem!*

## Here are a few tips to guide you through BenchSci's reagent selection applications:

1. If you are using the AI-Assisted Reagent Selection application, start your search by choosing your **product type** (e.g. antibody, CRISPR gRNA, RNAi...)
2. Next, add your target name or gene name to the search bar
3. Choosing one of the recommendations in the dropdown – the protein/gene name will show BenchSci's *preferred name* in cases where you used one of its aliases.
4. Narrow down your search by adding filters (e.g. using the side filters)

## Still no results?

1. If you have applied multiple filters try removing some. You can simply mouse over each filter and click the **X** on the main search bar. We recommend adding most of your filters one at a time so you can evaluate your results at each step.
2. Check both figures and products results tabs – sometimes there might not be any associated figures but there might be products and vice versa

Keep in mind: some protein targets may not have a vast number of citations, may not be widely studied, or not have many commercial antibody products available.

## Still have questions?

We're happy to help, so please let us know using the [contact form](#), the in-app chat, or by email at [support@benchsci.com](mailto:support@benchsci.com).

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