Why can't I find a specific vendor or product?

Last Modified on 03/02/2022 11:49 am EST

We maintain a very large database, and we're still expanding!

There are a few reasons we might be missing a product you're looking for

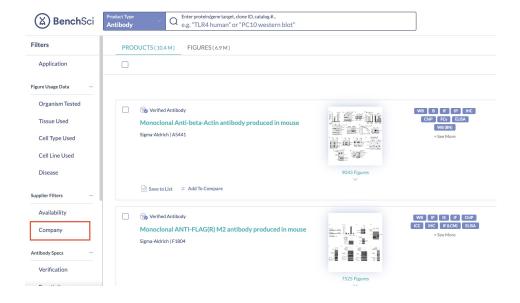
- We don't yet have that vendor's catalog in our database
- It's a new product from a vendor we already have a relationship with

In either case, <u>let us know</u> and we'll reach out to them for their latest catalogs so we can <u>update our database</u>.

Checking if we have a specific vendor

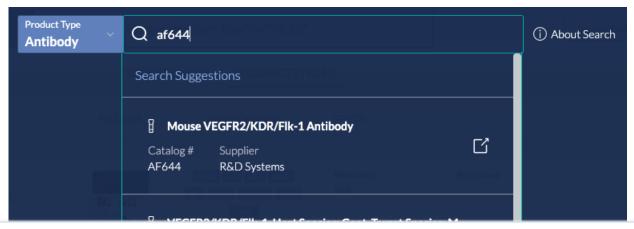
- 1. Navigate to the products results tab
- 2. Open the Company filter under Supplier filters
- 3. Search the list for your vendor of choice

When you select the vendor, we'll show you all of their products on the platform.



Searching for a specific product

If you are <u>searching for a specific product</u>, simply type the catalog number of the product into the search bar. Clicking the search suggestion will navigate you directly to the product page.



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