

# Why can't I find figures from a paper I wrote?

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**We have analyzed over 15 million open- and closed-access publications – a lot goes into whether we show a paper on the platform**

For a figure from a publication to make it into your search results, we have to be highly confident in the data that our algorithms have extracted from the figures and text. As part of the pipeline, our image recognition algorithms interpret figures to determine the type of experiment being shown. If a reagent or model system is expected, it searches for a product citation in the paper.

Ideally, the product is associated with a catalog number, but we can detect experiments when catalog numbers aren't cited, too. If a catalog number is detected, we compare that to vendor catalogs already represented in our database. We have to be confident in the data at each step before the figure is shown on the platform.

## Here are a few strategies to help you find a specific paper:

1. Check if the product you used is associated with your paper

To do this, search by the catalog number of the product and check the figures on the product page. If there are many published figures available for the product, try sorting the results by **Publication Date** to easily find your publication.

If you did not cite a catalog number but you listed the vendor, start a search with the target protein/gene and then apply the **Company** and **Application** filters to home in on your publication. Sorting by **Date** or **Impact Factor** could also help you locate your paper.

2. If the paper is closed-access...

An updated list of our publishing partners can be found here. If your article is from a different closed-access publisher, we haven't gotten ahold of it quite yet (hold tight!).

## Still couldn't find the paper?

We'd be happy to look into this for you, so please let us know using the contact form, the in-app chat, or by email at support@benchsci.com.