

How to report inaccuracies, suggest features, or provide other feedback

Last Modified on 24/06/2021 2:11 pm EDT

Help us improve by sharing your ideas or letting us know if something looks incorrect

Feedback from scientists is what drives improvements to our platform and enhances our database. If you ever have a suggestion for a feature you would like to see, please reach out through one of the channels listed below. We'd also love to hear from you if you found a bug! This might look like a glitch in the UI, an antibody that lists the wrong target, a dead vendor link, or a newly discontinued product. We work hard to catch these bugs ahead of time, but one may occasionally slip through the cracks so we appreciate your help in fixing them.


When reporting a bug, as best you can, please include:

- A description of the problem
- When/how it occurred (so we can try to reproduce it!)
- A screenshot
- Your operating system (e.g. Windows 10) and browser (e.g. Mozilla Firefox)

We'll investigate and get back to you :)

How to contact us:

You have a few options!

1. Leave us a message through our in-app chat. Look for the chat bubble  in the bottom right side of your window after you login.
2. Send an email to our Scientific Support team at support@benchsci.com
3. Fill out our [contact form!](#)

We use cookies on our website to make your browsing experience better. By using the site, you agree to use our cookies [Learn more](#)

Accept