

How to report inaccuracies, suggest features, or provide other feedback

Last Modified on 24/10/2022 4:04 pm EDT

Help us improve by sharing your ideas or letting us know if something looks incorrect. Feedback from scientists is what drives improvements to our platform and enhances our database.

[Check out this blog post](#) to see features that we have added because of scientist feedback.


If you ever have a suggestion for a feature you would like to see, please reach out through one of the channels listed below. We'd also love to hear from you if you found a bug! This might look like a glitch in the application interface, an antibody that lists the wrong target, a dead vendor link, or a newly discontinued product. We work hard to catch these bugs ahead of time, but one may occasionally slip through the cracks so we appreciate your help in fixing them.

When reporting a bug, as best you can, please include:

1. A description of the problem
2. When/how it occurred (so we can try to reproduce it!)
3. A screenshot
4. Your operating system (e.g. Windows 10) and browser (e.g. Mozilla Firefox)

We'll investigate and get back to you :) For a suggestion, please include a brief description of your idea and a little information about why it would be useful to you!

Feel free to reach out to our Scientific Support team through one of these methods

In-app Chat	Email	Request Form
Click  at the bottom-right corner	Send an email to support@benchsci.com	Fill out our contact form